LEGISLATIVE SERVICES AGENCY OFFICE OF FISCAL AND MANAGEMENT ANALYSIS

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FISCAL IMPACT STATEMENT

LS 7478 NOTE PREPARED: Feb 15, 2011 **BILL NUMBER:** HB 1410 **BILL AMENDED:** Feb 10, 2011

SUBJECT: Information about Credit Counseling Services.

FIRST AUTHOR: Rep. Goodin

BILL STATUS: 2nd Reading - 1st House

FIRST SPONSOR:

FUNDS AFFECTED: GENERAL IMPACT: No Fiscal Impact

DEDICATED FEDERAL

<u>Summary of Legislation</u>: (Amended) This bill provides that after December 31, 2011, a payday lender doing business in Indiana shall: (1) conspicuously display at its Indiana business locations and include on each informational pamphlet required to be provided to borrowers under current law, a toll free telephone number that borrowers may call to receive information about credit counseling services; and (2) maintain a toll free number that borrowers may call to receive such information. It defines "credit counseling service" as a nonprofit budget and credit counseling agency approved by the United States Trustee or a bankruptcy administrator. It requires a lender to provide through the required toll free telephone number the name, street address, telephone number, and Internet web site address for at least three approved credit counseling services.

After December 31, 2011, it requires a lender to include on: (1) each required display in the lending area of the lender's Indiana business locations; and (2) each required pamphlet provided to a borrower; an Internet web site address that borrowers may access to receive information about credit counseling services. It provides that the web site address may be for: (1) a web page maintained by the lender to allow borrowers to access information for at least three approved credit counseling services; or (2) the United States Trustee's web page through which the borrower may directly access information on credit counseling services in Indiana. It also requires a lender to update, not later than December 31 of each year, the information provided through: (1) the lender's toll free telephone number; and (2) any web page maintained by lender; to ensure that the information is consistent with that available from the United States Trustee or a bankruptcy administrator. The bill also provides that the toll free telephone number required to be maintained: (1) may connect a borrower to an automated system, such as an interactive voice response system; and (2) may be a telephone number designed to receive customer service calls generally, if the option to receive the required information is in the first menu of options given to the borrower.

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Effective Date: Upon passage.

Explanation of State Expenditures:

Explanation of State Revenues:

Explanation of Local Expenditures:

Explanation of Local Revenues:

State Agencies Affected:

Local Agencies Affected:

Information Sources:

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